

Solid Waste

Business Plan Report

Customer

Objective Name	Owner(s)
Promote responsible stewardship of natural resources and unique community environments - Solid Waste	Vicente Castro Michelle Chong Deborah Silver Kathleen Woods-Richardson

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Household hazardous waste collected per patron (Average Lbs per Quarter)	Michelle Chong
Pounds of household hazardous waste collected per patron. Budget & Goal: No. of Patrons (goal) divided by Lbs per patron (goal) DATA: as provided by Environmental Compliance	

Performance Graph

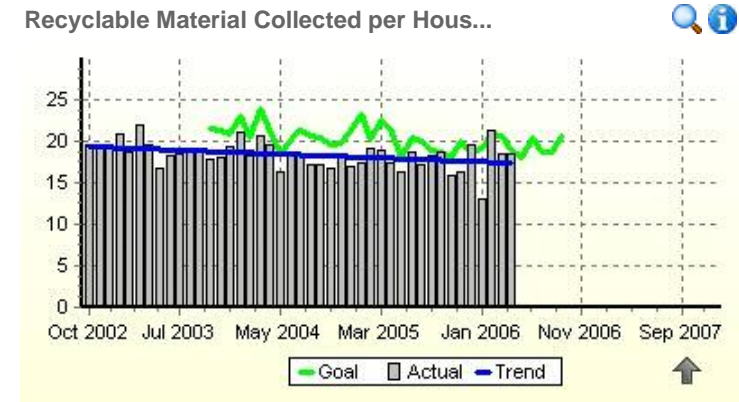


Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
Household Hazardous Waste Patrons Served per quarter	534	700	FY06 Q2
Household Hazardous Waste Collection (in Lbs. per quarter)	50,766	56,000	FY06 Q2

Recyclable Material Collected per Household (Average Lbs. per Month)	Michelle Chong Paul Mauriello
Average weight of recyclable material collected per account (Includes DSWM Waste Collection Service Area and participating municipalities.) Data that appears in this measure has a two-month lag. Budget: Per RAM forms Goal: 2% improvement over previous year's activities. Data per DSWM Recycling Coordinator	

Performance Graph



Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
Curbside Recycling Tons	3,123	2,934	Apr 2006
Recycling Households	339,939	329,191	Apr 2006

Percentage of Enforcement-Related Resi...



↑ good direction

updated: 4/2/2006

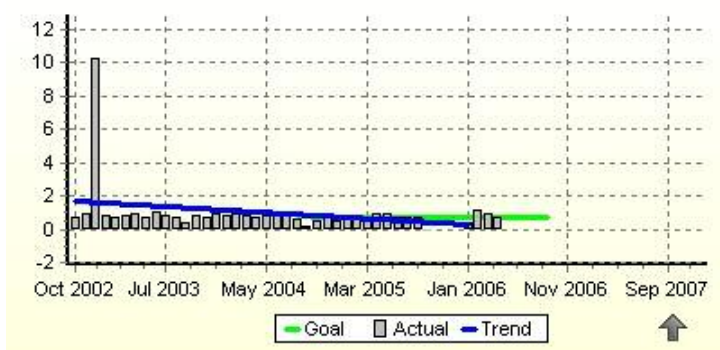
Solid Waste Violations: Ratio Cleared to Issued

Michelle Chong

Solid Waste Violations are warning notices issued. Solid Waste violations cleared divided by violations issued. Budget: Per RAM forms. Budget data prior to Fy 04/05 not available.

Performance Graph

Solid Waste Violations: Ratio Cleared...



↑ good direction

updated: 5/30/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Enforcement-Related Complaints Investigated (Residential)	16	n/a	Apr 2006
Enforcement-Related Complaints Received (Residential)	790	n/a	Apr 2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
✓ Solid Waste Residential Violations Cleared	1,222	1,676	Apr 2006
✓ Solid Waste Violations Issued	1,605	2,375	Apr 2006

Neighborhood and rights-of-way aesthetics that foster and enhance quality of life - Solid Waste Collections

Vicente Castro Michelle Chong Deborah Silver
Kathleen Woods-Richardson

Southwest Miami-Dade/Redlands Hurricane Debris Removal Plan

Michelle Chong
Yvette Colbourne
Asok Ganguli Deborah Silver
Beverly Washington

Enact programs to beautify and improve urban and residential areas

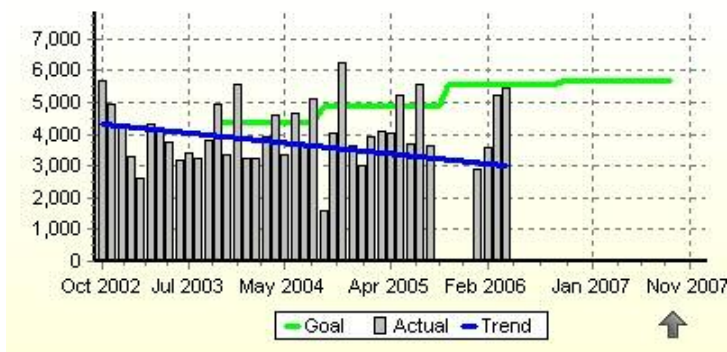
(NU5.1) Neighborhood and rights-of-way aesthetics that foster and enhance quality of life (priority outcome)

Bulky Waste Pickups (Monthly Actual)

Michelle Chong

Number of resident scheduled bulky waste pickups collected. (Includes both Compliant and Non-Compliant pick ups) GOAL: Represents actual number of bulky waste pick up closed for the month. DATA: OnDemand Waste Collection System

Owner(s)



↑ good direction

updated: 5/26/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Bulky Waste Response Time (Days per Bulky Pickup)

Michelle Chong

Solid Waste bulky waste response time from date of call received to date of pickup (includes both compliant and non-compliant pickups) DATA: Waste collection System RSN Code 16 GOAL: Per RAM forms

Owner(s)



↓ good direction

updated: 5/26/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Bulky Waste Trash Collected (tons)

Michelle Chong

Total number of trash tons collected by bulky waste crews. (Prescheduled) DATA: FM&P - F470 workload measures GOAL: same as budget

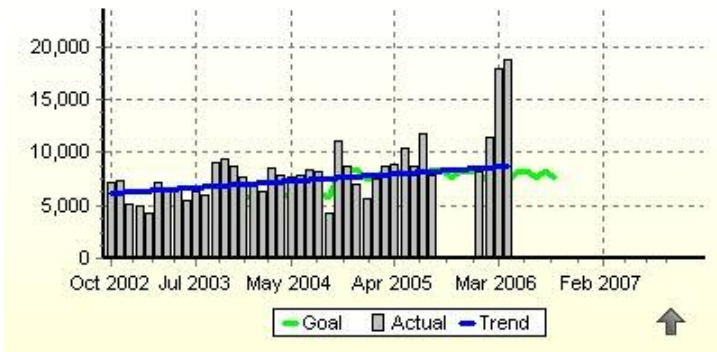
Owner(s)

Bulky Waste Trash Collected (tons)



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 5/26/2006

Collections Operations Emergency /Storm Debris

Michelle Chong Irving Gerson

Storm/Hurricane Debris collected in Garbage and Trash divisions. Includes debris from TRCs, Stage Mulch, Curbside Garbage and Trash. Data from FM&P workload Measures.

Performance Graph

Collections Operations Emergency /Stor...



Initiatives Linked To Measure

Owner(s)

Southwest Miami-Dade/Redlands Hurricane Debris Removal Plan

Michelle Chong
Deborah Silver

Child Measures Linked To Measure

ACTUAL GOAL DATE



↓ good direction

updated: 5/26/2006

Garbage Tons Collected Per Crew (monthly)

Michelle Chong

Average Number of Tons of Garbage collected each month per crew. Warning: 7% below goal.

Performance Graph

Garbage Tons Collected Per Crew (mont...

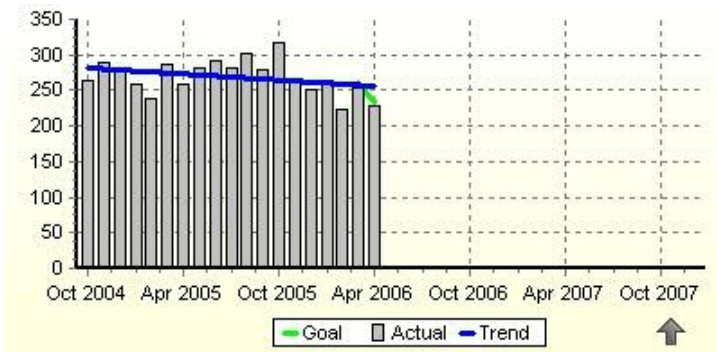


Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 5/26/2006

	ACTUAL	GOAL	DATE
Garbage Collection Crews (Monthly)	153	154	Apr 2006
Garbage Tons Collected (Monthly)	34,971	35,859	Apr 2006

Illegal Dumping - Percentile of Actual Pick-ups vs Scheduled Pick-ups

Michelle Chong

Number of actual illegal dumping pick-ups versus number of illegal dumping pick-ups scheduled

Performance Graph

Illegal Dumping - Percentile of Actual...



↑ good direction

updated: 4/24/2006

Illegal Dumping Activity - No. of Pick Ups

Michelle Chong

Number of pick-ups from illegal dump sites. Data: Per On-Demand Waste Collection System (Trash Sits RSN Code 17, Tire Sites RSN Code 18) GOAL: cumulative with Illegal Dumping Trash and Tires Goals

Performance Graph

Illegal Dumping Activity - No. of Pick...



↓ good direction

updated: 5/30/2006

Illegal dumping tonnage

Michelle Chong Irving Gerson

Illegally dumped trash and tire tonnage disposed. DATA: Waste Collection System, RSN Codes 17 & 18); FM&P Reort - F470 tonnage work load measures report. GOAL: Same as Budget

Performance Graph

Illegal dumping tonnage



↑ good direction

updated: 5/26/2006

Litter Collection (Tons)

Michelle Chong

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Illegal Dumping Activity - No. of Pick Ups	85	109	Apr 2006
Illegal Dumping Pick-ups Scheduled (Monthly)	165	n/a	Apr 2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Illegal Dumping Activity - Tire Sites	12	9	Apr 2006
Illegal Dumping Activity - Trash Sites	73	100	Apr 2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

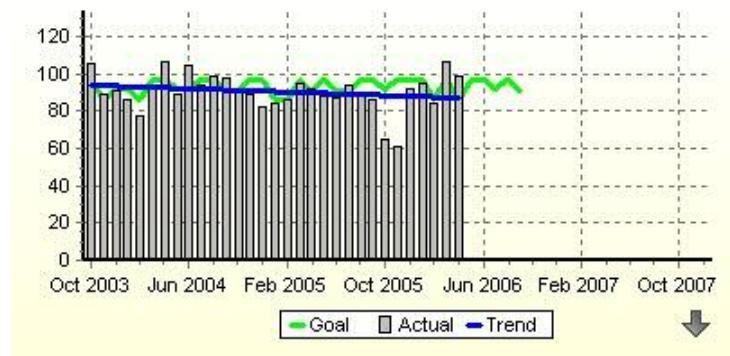
	ACTUAL	GOAL	DATE
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Performance Graph

Initiatives Linked To Measure

Owner(s)

Litter Collection (Tons)



↑ good direction

updated: 5/26/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Litter Pickups (Monthly Actual)

Don Daughty Michelle Chong

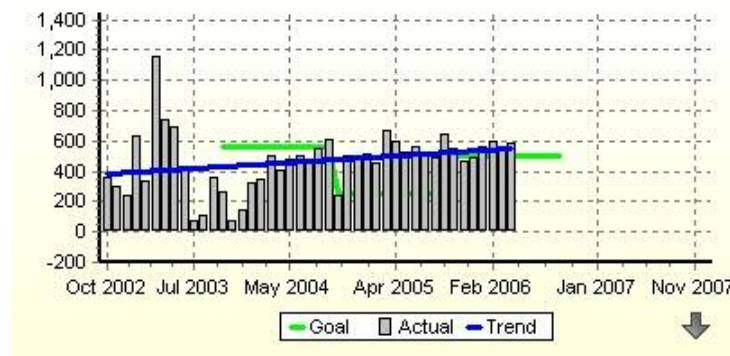
Includes Hotspots such as bus stops, close vicinities to fast food restaurants. DATA - Waste collection System, RSN Code 21. GOAL: 2% below budget

Performance Graph

Initiatives Linked To Measure

Owner(s)

Litter Pickups (Monthly Actual)



↑ good direction

updated: 5/25/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Litter Pickups Response Time (Average No. of Hrs. Per Litter Pick up)

Michelle Chong

Meet litter collection demands at current generation rates and enhance program to clean right of way corridors. Average number of hours to pick up litter.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Litter Pickups Response Time (Average ...



↓ good direction

updated: 5/25/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

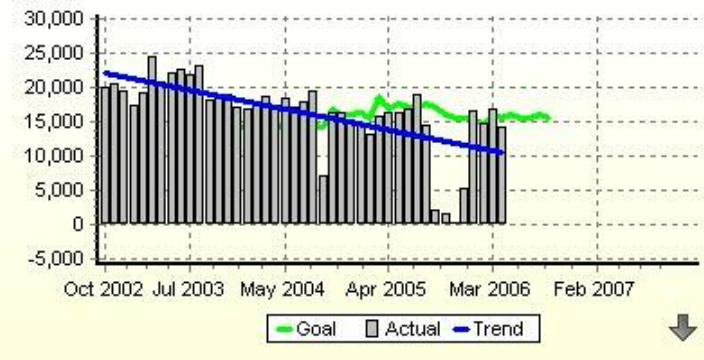
Total tons of trash collected at trash and recycling centers. GOAL: 2% below budget DATA: FM&P F470 workload measures

Performance Graph

Initiatives Linked To Measure

Owner(s)

Trash and Recycling Center Tonnage



Child Measures Linked To Measure

ACTUAL GOAL DATE

↑ good direction

updated: 5/26/2006

Objective Name**Owner(s)**

(1.0) Neighborhood and Rights-of-Way aesthetics that foster and enhance quality of life - Solid Waste Disposal

Vicente Castro Michelle Chong Deborah Silver
Kathleen Woods-Richardson

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Enact programs to beautify and improve urban and residential areas

Parent Objectives

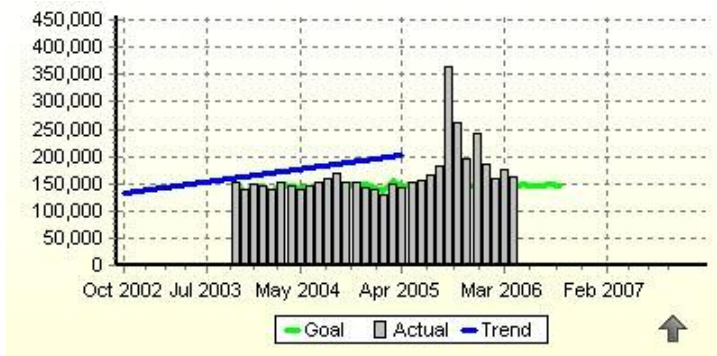
(NU5.1) Neighborhood and rights-of-way aesthetics that foster and enhance quality of life (priority outcome)

Measures**Owner(s)**

Disposal Full Fee Revenue Tons (Total)

Irving Gerson Michelle Chong

Total waste disposal revenue tons which includes Garbage, Trash and special waste. DATA: FM&P F490 workload measures - Total full fee revenue tons.

Performance Graph**Waste Disposal Revenue Tons (Total)**

↑ good direction

updated: 12/28/2005

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

	ACTUAL	GOAL	DATE
Disposal Revenue Tons - Garbage	84,155	80,097	Apr 2006
Disposal Revenue tons - Storm Debris	0	n/a	Apr 2006
Disposal Revenue Tons - Trash	78,448	58,388	Apr 2006

Disposal Revenue Tons - Garbage

Irving Gerson Michelle Chong

Total disposal revenue tons of garbage to all solid waste facilities which include transfer stations, landfills, Resources Recovery and Medley by contract customers) This measure does not include transfers from other disposal facilities. GOAL: Same as Budget DATA: FM&P Workload Measures Report

Performance Graph**Disposal Revenue Tons - Garbage**

↑ good direction

updated: 5/26/2006

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

	ACTUAL	GOAL	DATE
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Disposal Revenue tons - Storm Debris

Irving Gerson Michelle Chong

Storm/Emergency Debris Removal

Performance Graph

Disposal Revenue tons - Storm Debris



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 5/26/2006

Disposal Revenue Tons - Trash

Irving Gerson Michelle Chong

Total disposal revenue tons of trash (which includes trash, tires and special waste.) to all solid waste facilities which includes transfer stations, landfills, Resources Recovery and contract cutomers to Medley. Does not include transfers from other facilities. GOAL: Goal is same figure as Budget DATA: FM&P Workload Measures Report

Performance Graph

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Disposal Revenue Tons - Trash



↑ good direction

updated: 5/26/2006

Disposal System Level of Service (In Years)

Irving Gerson Michelle Chong

Remaining disposal capacity in number of years beyond minimum standard (5 years minimum) DATA: FM&P Annual Report GOAL: 1 year above budget

Performance Graph

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Disposal System Level of Service (In Y...



↑ good direction

updated: 5/9/2005

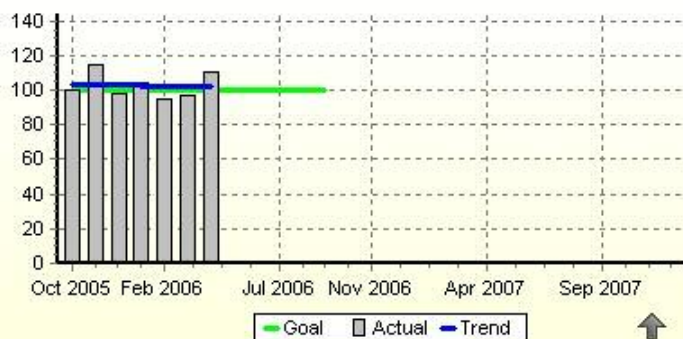
Percentage completion of GSA County-Owned Lots Cleared/Maintained per month

Michelle Chong

Ratio measures actual lots maintained for the month versus number of lot requiring maintenance per GSA each month. Maintenance also includes debris removal and disposal. Goal: Number of lots requiring maintenance each month.

Performance Graph

Percentage completion of GSA County-Owned...



↑ good direction

updated: 4/2/2006

Special Operations - Total GSA County-Owned Lots Cleared/Maintained Per Month

Michelle Chong James Bostic

Maintenance of all GSA county-owned lots. These lots are zoned either residential, commercial or industrial and include oversized lots; Goal: Represents monthly total number of GSA properties requiring maintenance.

Performance Graph

Special Operations - Total GSA County-...



↑ good direction

updated: 5/25/2006

Transfer Station (Central) - Daily Average No. of Loads per Driver

Michelle Chong

Average number of loads delivered per driver per day from the Central Transfer Station.

Performance Graph

Transfer Station (Central) - Daily Av...



updated: 5/25/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
No. of GSA County-Owned Properties That Require Maintenance (Monthly)	392	n/a	Apr 2006
Special Operations - Total GSA County-Owned Lots Cleared/Maintained Per Month	435	392	Apr 2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Special Operations - Initial Maintenance of GSA County Owned Lots	7	n/a	Apr 2006
Special Operations - Monthly Maintenance of County Owned Oversized Lots	2	n/a	Apr 2006
Special Operations - Monthly Maintenance of GSA County Owned Lots	426	n/a	Apr 2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
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↑ good direction

Transfer Station ((Resources Recovery) - Daily Average No. of Loads Per Driver

Michelle Chong

Average number of loads delivered by driver per day.

Performance Graph



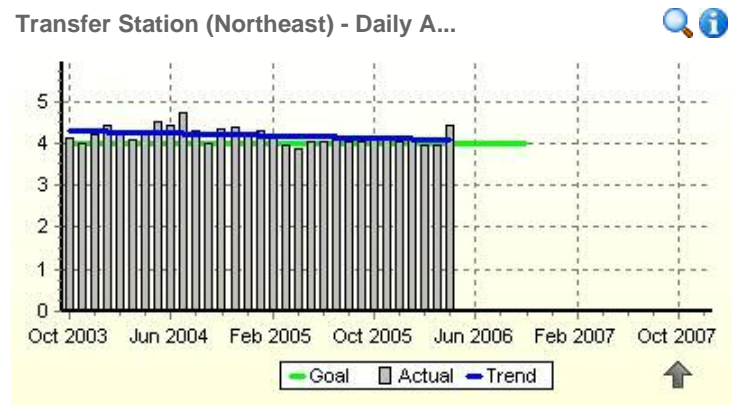
updated: 5/25/2006

Transfer Station (Northeast) - Daily Average No. of Loads Per Driver

Michelle Chong

Average number of loads per driver

Performance Graph



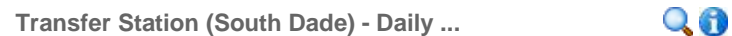
updated: 5/25/2006

Transfer Station (South Dade) - Daily Average No. of Loads Per Driver

Michelle Chong

Average number of loads delivered by driver per day.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 5/25/2006

Transfer Station (West) - Daily Average No. of Loads Per Driver

Michelle Chong

Average number of loads delivered by driver per day. Warning: 5% below goal of 5 loads per driver.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Transfer Station (West) - Daily Averag...



↑ good direction

updated: 5/25/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Transfer Storm/Emergency Debris Tons

Michelle Chong

Transfer Debris collected prior to and after storm; separate from bulky waste trash tons.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Transfer Storm/Emergency Debris Tons



↑ good direction

updated: 5/26/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Transfer Tons In - Garbage

Michelle Chong

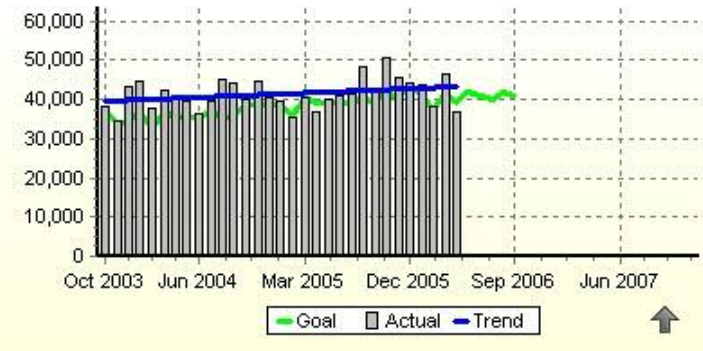
Total Tons of Garbage transferred in. Data: Per FM&P Workload Measures WF492006007 dd 03/7/05

Performance Graph

Initiatives Linked To Measure

Owner(s)

Transfer Tons In - Garbage



↑ good direction

updated: 5/26/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Transfer Tons In - Trash

Michelle Chong

Does not include C&D, special waste (asbestos, hazardous waste), clean yard trash (vegetative waste), tires.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Transfer Tons In - Trash



↑ good direction

updated: 5/26/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Financial

Objective Name

Meet Budget Targets (Solid Waste)

Owner(s)

Michelle Chong Carlos Santa Cruz Deborah Silver Kathleen Woods-Richardson

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

(ES8.2) Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Measures

Owner(s)

Expend.: DSWM Disposal Total (Fund 490) - FAMIS Only

Carlos Santa Cruz Michelle Chong

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating and Capital) Per OSBM: Goal is Budgeted expenditure divided by 4 quarters: Warning is 5% above budgeted expenditure amt.

Performance Graph

Expend.: DSWM Disposal Total (Fund 49...



↑ good direction

updated: 4/2/2006

Expend: DSWM Collections Total (Fund 470) - FAMIS Only

Michelle Chong Carlos Santa Cruz

Total Expenditures in \$1,000s) From roll up of Personnel, Other Operating and Capital) Per OSMB : Goal - budget divided by four. Warning is 5% above quarterly expenditure budget amount

Performance Graph

Expend: DSWM Collections Total (Fund...



↑ good direction

updated: 4/2/2006

Revenue: DSWM Collections Total (Fund 470) FAMIS Only

Carlos Santa Cruz Michelle Chong

Total Collections (Fund 47) Revenue in the Department of Solid Waste Management in \$1,000's from FAMIS. Per OSBM: Goal is budget divided by 4 quarters. Warning level is 5% below budgeted revenue amount.

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Expenditure: Capital Expenditures (DSWM Fund 490) FAMIS ONLY	3,347	3,320	FY06 Q2
Expenditure: Other Operating (DSWM Fund 490) - FAMIS Only	28,643	42,584	FY06 Q2
Expenditure: Personnel (DSWM Fund 490) FAMIS ONLY	7,207	6,587	FY06 Q2

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Expenditure: Capital Expenditures (DSWM Fund 470) FAMIS ONLY	1,166	369	FY06 Q2
Expenditure: Other Operating (DSWM Fund 470) FAMIS ONLY	61,023	21,254	FY06 Q2
Expenditure: Personnel (DSWM Fund 470) FAMIS ONLY	9,988	10,794	FY06 Q2

Performance Graph

Revenue: DSWM Collections Total (Fund...



↑ good direction

updated: 4/2/2006

Revenue: DSWM Disposal Total (Fund 490) FAMIS Only

Michelle Chong Carlos Santa Cruz

Total Disposal (Fund 94) revenue in the Department of Solid Waste Management (in \$1,000's in FAMIS) PER OSBM: Goal is budgeted revenue divided into 4 quarters. Warning is 5% below budgeted revenue amount.

Performance Graph

Revenue: DSWM Disposal Total (Fund 49...



↑ good direction

updated: 4/2/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Revenue: DSWM Waste Collection (Fund 470) FAMIS Only	28,064	31,918	FY06 Q2
Revenue: Carryover for DSWM (Collections, Fund 470)	0	498	FY06 Q2
Revenue: DSWM Rate Stabilization Transfer (Collections, Fund 470)	0	0	FY06 Q2

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Revenue: DSWM Disposal Operations (Fund 490) FAMIS Only	59,882	36,184	FY06 Q2
Revenue: Carryover for DSWM (Disposal, Fund 490)	0	16,249	FY06 Q2
Revenue: DSWM Rate Stabilization Transfer (Disposal Fund 490)	177	57	FY06 Q2

Internal

Objective Name	Owner(s)
Improved community access to information and services - Solid Waste	Vicente Castro Michelle Chong Deborah Silver Kathleen Woods-Richardson

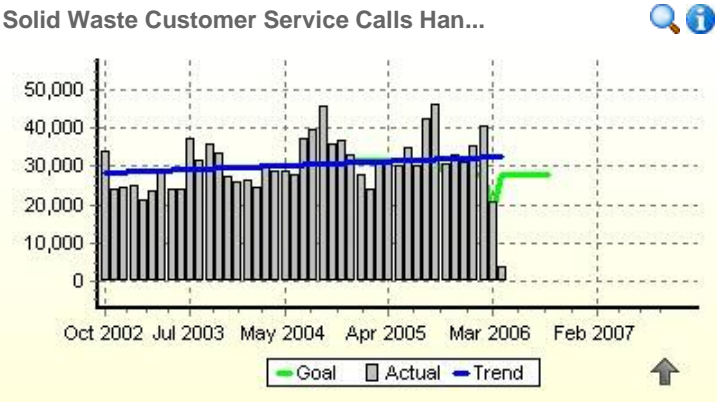
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Solid Waste Customer Service Calls Handled	Yvette Colbourne Michelle Chong

Number of solid waste customer service calls handled. includes calls to ext 1500 and 6666. Goal and Budget per RAM forms. DATA: provided by Service Development division

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
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 good direction updated: 5/26/2006

Objective Name	Owner(s)
Use consistent, fair and effective means to achieve code compliance - DSWM	Michelle Chong Asok Ganguli Deborah Silver Beverly Washington

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
No. of Enforcement Investigations Conducted (Per Month)	Michelle Chong

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
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Objective Name	Owner(s)
Provide Timely and Reliable Public Infrastructure Services including solid waste and waste water management. - (DSWM)	Michelle Chong Deborah Silver

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Provide Timely and Reliable Public Infrastructure Services including solid waste and waste water management. - (DSWM)
		Parent Objectives
		Provide Timely and Reliable Public Infrastructure Services including solid waste and waste water management. - (DSWM)

Measures	Owner(s)
Complaints per 1000 Households - Garbage Collection Complaints	Yvette Colbourne Michelle Chong Paul Mauriello
Garbage Collection complaints per 1,000 residential waste units DATA: Service Development Division BUDGET: Per RFRO forms GOAL: as budgeted	

Performance Graph	Initiatives Linked To Measure	Owner(s)
<p>Complaints per 1000 Households - Garba...</p> <p>good direction</p> <p>updated: 4/2/2006</p>		

Child Measures Linked To Measure	ACTUAL	GOAL	DATE
Complaints: Garbage Collection	1,293	n/a	Apr 2006
Curbside Households	316,033	305,977	Apr 2006

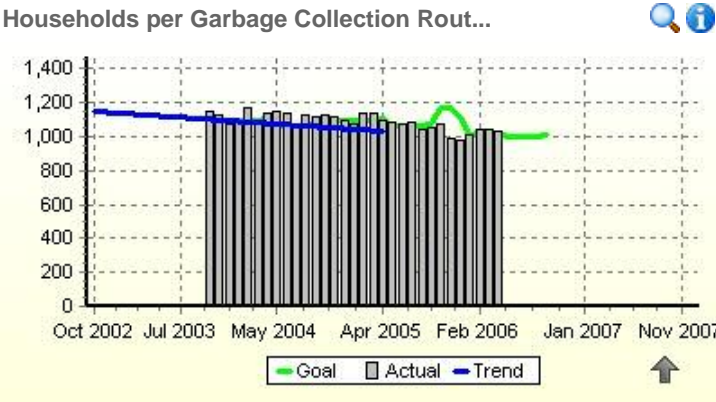
Complaints per 1000 Households : Trash Collection per month	Yvette Colbourne Michelle Chong Paul Mauriello
Trash complaints received. GOAL and BUDGET: per RAM forms DATA: per Service Development	

Performance Graph	Initiatives Linked To Measure	Owner(s)
<p>Complaints per 1000 Households : Tras...</p> <p>good direction</p> <p>updated: 12/28/2005</p>		

Child Measures Linked To Measure	ACTUAL	GOAL	DATE
Complaints: Trash Collection	451	n/a	Apr 2006
Curbside Households	316,033	305,977	Apr 2006

Households per Garbage Collection Route	Irving Gerson Michelle Chong
Average number of households per Garbage Collection Route as of the end of each month. (1 crew = 2 collectors & 1 driver) DATA: FM&P Workload Measures GOAL: Same as Budget	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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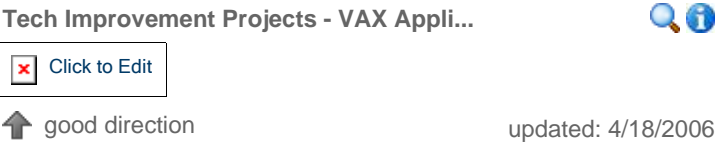
Child Measures Linked To Measure		
ACTUAL	GOAL	DATE

Tech Improvement Projects - VAX Applications Migrations
Migrate systems off the DEC VAX platform to the IBM RISC6000 Oracle Platform.

Michelle Chong

Performance Graph

Initiatives Linked To Measure		Owner(s)
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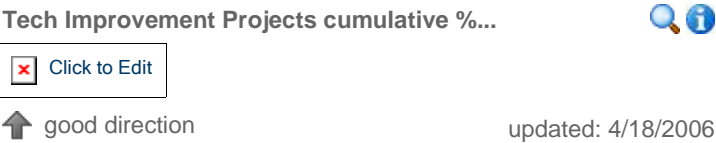
Child Measures Linked To Measure		
ACTUAL	GOAL	DATE

Tech Improvement Projects cumulative % progress - ROSTER Automation Phase II - Trash Division Bulk Operations
Provide for automated roster which enables and migrates manual time and attendance system to automated functions; tracks unit labor and equipment costs for management reporting

Michelle Chong

Performance Graph

Initiatives Linked To Measure		Owner(s)
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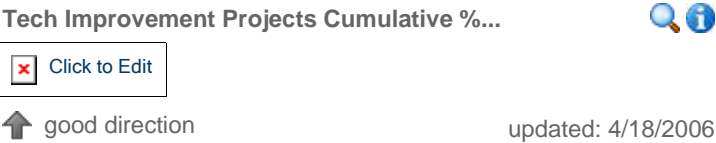
Child Measures Linked To Measure		
ACTUAL	GOAL	DATE

Tech Improvement Projects Cumulative % Progress - Scalehouse Control System
Replace existing scalehouse control system with an integrated weighing, billing and reporting package

Michelle Chong

Performance Graph

Initiatives Linked To Measure		Owner(s)
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Child Measures Linked To Measure		
ACTUAL	GOAL	DATE

Learning and Growth

Objective Name	Owner(s)
Workforce Skills to Support County Priorities - Solid Waste	Michelle Chong Deborah Silver

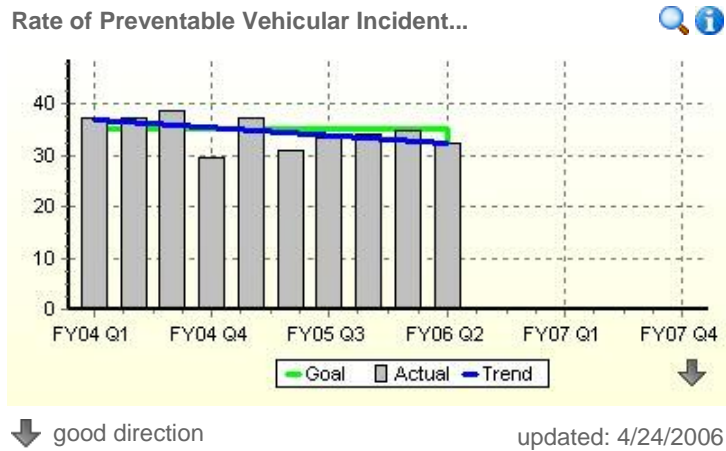
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Rate of Preventable Vehicular Incidents (of total incidents)	Michelle Chong

An incident is determined to be preventable or unpreventable through an internal investigation using prevailing traffic regulations and overall adherence to departmental and county safety policies. Safety Incident Rate is determined by dividing the number of preventable vehicular accidents by the total number of vehicular accidents per quarter. Data: provided by Human Resources Division

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
No of Preventable Vehicular Accidents	18	n/a	FY06 Q2
No. of Vehicular Accidents	56	n/a	FY06 Q2

